

PERFECT HIDEAWAYS

COVID-19 CANCELLATION POLICY

updated 2020-12-29

Covid-19 is now a part of our everyday lives for the foreseeable future and we are now aware of the risks involved where travel is concerned.

Further to this we are also responsible to offer some level of 'fairness' to guests, property owners and the Perfect Hideaways team.

For this reason, if you are unable to travel due to a government enforced travel ban which was imposed after your booking confirmation and which affects your ability to get to your accommodation, or if you or your guests fall ill with COVID-19 at the time of travel (and you can provide Perfect Hideaways with medical documentation), you may defer your booking to the same property for one year from the arrival date.

New booking dates are subject to availability. Off-season dates will have to be upgraded if the deferment is transferred to a peak-season period. No refunds will be possible if peak-season bookings are deferred to an off-season period.

Please note that Cancellations will not be accepted.

For those travelling from overseas we will look at each booking on a case-by-case basis.

We understand these are challenging times and we aim, as always, to help our clients as best we can.

Warmest wishes from the Perfect Hideaways team!